

Continued on reverse side.

What If There Is a Problem With My Direct Deposit Request?

If we are unable to honor your request for direct deposit, we will send you a check. Your request for direct deposit may be affected by any of the following:

- You or your spouse owe a debt to the State of Michigan or to a third party which the state is obligated to pay before it can refund money to you. This includes child support, garnishments and levies.
- You close your bank account after submitting your tax return and direct deposit request.
- The financial institution rejects the direct deposit because you entered an incorrect routing number or account number, or you did not check the correct box for line 8.
- You requested that your refund be deposited into a foreign bank or a foreign branch of a U.S. bank. The State of Michigan can only make direct deposits to accounts in U.S. financial institutions located in the United States.

More Information on Direct Deposit. Call the Michigan TeleHelp System at 1-800-827-4000, select menu option “4,” then “192.” You may also contact your financial institution to find out if your direct deposit has been made. Allow at least eight weeks for the processing of your refund before calling your financial institution.

Help With Your Taxes

The Michigan Department of Treasury is committed to fair, consistent and courteous customer service. The following services are available 24 hours a day, 7 days a week.

NOTE: To get return information using the “Internet” and “Telephone” options below, you must have the primary filer’s Social Security number and adjusted gross income or household income.



Internet

www.michigan.gov/iit

Access the Department of Treasury Web site to:

- Check the date Treasury is currently processing returns
- Check if your refund has been issued, and when, for the current year and three prior years*
- Ask Treasury a question
- Check estimated payments
- Request copies of returns filed
- Order copies of current and prior year tax forms



Telephone

1-800-827-4000

Call the Computerized Return Information System (CRIS) to:

- Check the date Treasury is currently processing returns
- Check if your refund has been issued, and when, for the current year and three prior years*
- Check estimated payments
- Request copies of returns filed

** You can file a home heating credit for the current tax year only.*

Visit Our Web site at: www.michigan.gov/treasury